

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007504	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/29/2016
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NAME OF PROVIDER OR SUPPLIER PLEASANT VIEW REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 500 NORTH JACKSON STREET MORRISON, IL 61270
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S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>300.3130C)4) 300.3130C)5)</p> <p>Section 300.3130 Plumbing Systems</p> <p>c) Water Supply Syste</p> <p>4) Hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit.</p> <p>5) Protective measures, such as but not limited to, installation of a mixing valve, limited access to controls, and checking water temperatures daily at various points, shall be implemented to insure that the temperature of hot water available to residents at shower, bathing and handwashing facilities shall not exceed 110 degrees Fahrenheit. (A, B)</p> <p>This requirement was not met as evidenced by:</p> <p>Based on observation, and interview the facility failed to ensure safe water temperatures were maintained under 110 degrees Fahrenheit in resident bathrooms.</p> <p>This applies to 5 of 10 residents (R1, R2, R5, R3, R9) reviewed for water temperatures in the sample of 10 and 23 residents (R18, R19, R12, R20, R21, R14, R22, R13, R16, R23, R24, R25, R26, R17, R27, R28, R29, R15, R30, R31, R32, R33, R34) in the supplemental sample.</p> <p>The findings include: On January 26, 2016 at 1:15PM, E20 (Maintenance Director) checked temperatures on the South hallway. The bathroom water</p>	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

02/25/16

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S9999	Continued From page 1 temperature in room 222-224 was 116.2 degrees (Fahrenheit), in 207 it was 117.1 degrees, and in room 203-201 the temperature was 116.7. E20 checked the bathroom water temperatures on the north hallway and room 113-115 was 114.2 degrees, room 125 was 115.6 degrees, room 108-110 was 116.7 degrees, and room 102 was 115.3 degrees. E20 said the water temperatures are tested weekly but not every room. E20 said the water temperatures were too hot and he would like them below 110-112 degrees. At 2:00 PM, E20 said there are two hot water heaters, but only one is working. E20 said the other unit is "red/tagged" because it needs repaired. E20 pointed to the hot water heater thermometer located on the outside of the unit and said it was set at 118 degrees. E20 adjusted the temperature and the thermometer read 115 degrees. At 4:10 PM, the water temperature in the 207 bathroom was 112.4 degrees, room 213 was 112.7 degrees, and room 104-102 was 115.9 degrees. On January 27, 2016 at 10:35 AM, E20 said he turned the thermostat down to 110 degrees "yesterday" before leaving at the end of the day. At 10:35 AM, E20 checked the temperatures in the north resident bathrooms and the temperature in room 113 was 115.6 degrees, room 113 was 115.6 degrees, room 107 was 117.4 degrees, room 108 was 115.6 degrees, room 101 was 116.4 degrees, and room 102 was 115.2 degrees. E20 checked temperatures in the bathrooms on the south hall and room 201 was 115.8, room 221 was 114 degrees, and room 224 was 113.4 degrees. E20 said the gauge on the hot water heater must not be working right and the water temperature is pretty consistently 115 degrees or higher. On January 26, 2016 at 4:10 PM, E1 (Administrator) said the water temperature should	S9999		

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S9999	<p>Continued From page 2</p> <p>not exceed 112 degrees in resident areas. The facility did not provide a policy for water temperatures.</p> <p style="text-align: center;">(AW)</p> <p>300.661</p> <p>Section 300.661 Health Care Worker Background Check A facility shall comply with the Health Care Worker Background Check Act [225 ILCS 46] and the Health Care Worker Background Check Code (77 Ill. Adm. Code 955).</p> <p>This requirement was not met as evidenced by:</p> <p>Based on interview and record review the facility failed to implement their policy for abuse including pre-screening of employees for background checks and obtaining fingerprints withing 10 days for newly hired certified nursing assistants with only a name based criminal background check.</p> <p>This applies to 12 of 16 employees (E6, E7, E8, E9, E10, E11, E12, E13, E14, E15, E16, E17) reviewed for background checks.</p> <p>The findings include:</p> <p>On January 27, 2016 at 2:00 PM, the employee background checks showed E6 CNA (Certified Nursing Assistant) was hired on November 6, 2015 and had no fingerprint background check. The record showed the registry check was not performed to check for a fingerprint background check until November 25, 2015. The record for E8 CNA showed a hire date of December 8, 2015 and a fingerprint for background check was not</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>performed until January 5, 2016. The registry check with the fingerprint background check for E8 was printed on January 26, 2016. The record for E12 CNA, documents a hire date of January 8, 2016 and a fingerprint for background check was done on January 26, 2016.</p> <p>On January 28, 2016 at 7:50 AM, E22 (Business Office Manager) stated she does not have access to the public health portal to run a fingerprint background check. E22 said the office manager at another facility will run the CNA's name through the portal and notify her if the applicant needs to have fingerprints. E22 said if the applicant does have a fingerprint check within the 10 days after hire, they have to be suspended or terminated until the fingerprint is performed.</p> <p>The December 2015 CNA schedule showed E6, E8 and E12 continued to work in December after the 10 days when no fingerprint was obtained for a background check.</p> <p>On January 27, 2016 at 2:00 PM the employee records for E7, E9, E10, and E11 (CNA's) document registry checks for fingerprint background report was not obtained for up to 4 days after hire.</p> <p>Additional employee records were requested for review for fingerprints and background checks. Records for CNA's showed E13, E16 and E17 all had registry background checks after their hire dates. E14 was hired on March 17, 2015 and a fingerprint was obtained on March 26, 2015. The facility did not have a copy of a background check to include results from the fingerprint background check.</p> <p>The employee record for E15 documents a hire</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>date of April 28, 2015 and check of the registry for a fingerprint background check was done on April 29, 2015. The result of the check shows only a name based check and no fingerprint was on file. No other additional background information was on file. Nursing schedules document E15 had been working since April 28, 2015 without having the fingerprint background check on file.</p> <p>On January 28, 2016 at 7:50 AM, E22 stated when a person is hired, an employee packet is issued to them including a consent to perform the background check. E22 said when she has the signed consent she sends the form to another facility and their business office manager will perform the public health portal and send the results to the facility. E22 stated the registry check which were delayed may have been when the other business manager was off or out of the office. E22 said when the other manager is off there is no other means to get the background check.</p> <p>On January 28, 2016 at 8:15 AM, E1 (Administrator) stated when a CNA is hired, the director of nurses checks the registry to make sure the applicant has a valid certification. E1 said no one in the building has an assigned public health portal access for the background checks and the checks are done at another facility. E1 said a fingerprint for a background check should be done within 10 days of hire or they are suspended and have to start over.</p> <p>The facility's November 2011 policy for abuse prevention documents prior to a new employee starting a work schedule this facility will: Check the Illinois Health Care Worker Registry on all individuals being hired for a position; and we are required to request a fingerprint based criminal</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>history record check for all non licensed employees.</p> <p>300.615e)</p> <p>Section 300.615 Determination of Need Screening and Request for Request for Resident Criminal History Record Information</p> <p>e) In addition to the screening required by Section2-201.5(a) of the Act and this Section, a facility shall, within 24 hours after admission of a resident, request a criminal history background check pursuant to the Uniform Conviction Information Act for all persons 18 or older seeking admission to the facility, unless a background check was initiated by a hospital pursuant to the Hospital Licensing Act. Background checks shall be based on the resident ' s name, date of birth, and other identifiers as required by the Department of State Police. (Section2-201.5(b) of the Act)</p> <p>This requirement was not met as evidenced by:</p> <p>Based on interview and record review the facility failed to submit resident background checks, check the IDOC (Illinois Department of Corrections) website, and check the ISP (Illinois State Police) website within 24 hours. This applies to 7 of 10 residents in the supplemental sample. The findings include: On January 26, 2016 at 2:00 PM, E1 Administrator said, she knows she has problems with resident background checks because she did an audit and found many newly admitted</p>	S9999		

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S9999	Continued From page 6 resident did not have their background checks completed within 24 hours. E1 said that employee no longer does resident background checks. On January 26, 2016 at 2:50 PM, E22 said she started doing resident background checks in December, 2016. "I don't know what happened before that, I have no explanation for those delays. I know the background checks are to be done within 24 hours after admission The undated Admission History sheet shows R37 was admitted on November 23, 2015. The background check was submitted on November 30, 2015, the IDOC and ISP checks were completed on November 30, 2015. (7 days) The undated Admission History sheet shows R36 was admitted on November 7, 2015. The background check was submitted on November 9, 2015, the IDOC and ISP checks were completed on November 9, 2015. (2days) The undated Admission History sheet shows R38 was admitted on September 14, 2015. The background check was submitted on October 6, 2015, the IDOC and ISP checks were completed on October 6, 2015. (22 days) The undated Admission History sheet shows R39 was admitted on September 11, 2015. The background check was submitted on November 30, 2015, the IDOC and ISP checks were completed on November 30, 2015. (79 days) The undated Admission History sheet shows R13 was admitted on August 10, 2015. The background check was submitted on November 4, 2015, the IDOC and ISP checks were completed on November 4, 2015. (84 days) The undated Admission History sheet shows R40 was admitted on August 28, 2015. The background check was submitted on November 30, 2015, the IDOC and ISP checks were completed on November 30, 2015. (92 days)	S9999			

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S9999	Continued From page 7 The undated Admission History sheet shows R42 was admitted on September 10, 2015. The background check was submitted on November 30, 2015, the IDOC and ISP checks were completed on November 30, 2015. (70 days) A policy for resident background checks was requested but not received. (B)	S9999		